

**WHAT IS eFAST?** – The Electronic FAA Accelerated and Simplified Tasks (eFAST) is a small business Master Ordering Agreement (MOA) with fixed ceiling rates available for use by the FAA. eFAST is the FAA’s preferred small business acquisition vehicle offering a broad scope of services and contract award types. ISS is a prime contractor (MOA holder) in all 8 functional areas on eFAST with a combined ceiling amount of \$7.4 billion through 30 September 2024.

**Features**

- Full Service, Streamlined Procurement Process
- Multiple Contract Types - T&M, FFP, CP
- Multiple Award Types - SDVOSB, WOSB, 8(a), Alaskan Native
- Direct awards available to SDVOSB and Alaskan Native
- Satisfies Small Business Requirements
- Low Fee-for-Service: 1 to 3%

**WHO WE ARE** – ISS is an innovative IT services and solutions provider to the Federal Government. We provide the people, processes, infrastructure, and technologies that organizations need to effectively align IT processes with mission objectives. Our core competencies are in the areas of systems integration, systems administration, network engineering, software development, information assurance, cyber security, training, and program management. We employ skilled professionals who are dedicated to providing quality support and committed to the success of your mission.

**OUR TEAM** – The ISS eFAST Team includes CTI Resource Management Services, Eagle Ray, and TapHere! Technology. We provide proven expertise, strength-through-depth and a commitment to quality as demonstrated by ISO certified management and IT processes. Our Team is customer focused with the talent and agility to respond to dynamic requirements and achieve success!



**POINTS OF CONTACT**

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**Services**

- Network Convergence
- IT Infrastructure
- Software Engineering
- Cyber Security
- Information Assurance
- Systems Integration
- Helpdesk & User Support
- Training
- Program Management
- Office Administrative Support



**Functional Areas (FA)**

- Air Transportation Support (ATS)
- Business Administration Management (BAM)
- Computer/Information Systems Development (CSD)
- Computer Systems Support (CSS)
- Documentation & Training (D&T)
- Engineering Services (ES)
- Maintenance and Repair (M&R)
- Research and Development (R&D)

ISS Quality Commitment

**ISO 9001:2008 Certified**

**ISO 20000-1 Certified**

ISS Business Categories



**Woman Owned Small Business**

## FREQUENTLY ASKED QUESTIONS

- Q. Can ISS add additional team members?  
 A. Yes, we can add additional team member to support new task orders.
- Q. Does ISS have published eFAST labor category ceiling rates?  
 A. Yes, they are available at [www.issits.com/efast.php](http://www.issits.com/efast.php).
- Q. Will ISS discount eFAST labor rates?  
 A. Yes, we can provide discounted rates based on task order requirements and geographic location.
- Q. Can I use eFAST to make a direct award to ISS?  
 A. Yes, eFAST supports the issuance of direct awards to SDVOSB with no dollar limit.
- Q. Can other government agencies use eFAST?  
 A. Yes, on a limited basis. Government to government communication is required.

FA	FUNCTIONS / ACTIVITIES / BUSINESS AREA SYNOPSIS	NAICS
ATS	Air transportation support including Architectural, Electrical and Wiring, Environmental, Facilities Support, Biological, Chemical, Energy, Physics, Radio, Safety, Security, Weather Forecasting, Meteorological	238210, 488111, 488119, 488190, 541310, 541380, 541620, 541690, 541990, 561210, 562910
BAM	Business administration and management including Accounting/Budgeting/Finance, Acquisition/Procurement, Administrative Management, General Management, Human Resources, Advertising, Marketing, Public Relations, Event Planning, Process Analysis, Application Content Management, Office Management, Training, Developing Training Materials, Graphic Artist Services	541211, 541214, 541219, 541611, 541612, 541613, 541614, 541618, 561110, 561499, 561611
R&D	Research and development in the Physical and Life Sciences, including Astronomy, Biology, Chemistry, Computers, Computer Science, Ecology, Environmental, Geology, Hydrology, Mathematics, Meteorology, Oceanography, Physics, Statistics, Modeling, Operations Research	541712, 541720
ES	Engineering services including Systems Engineering, System Analysis, Specialty Engineering, System Security, Hardware Engineering, Software Engineering, Configuration Management, Quality Assurance, Test, Acoustical, Aeronautics, Aerospace, Astrophysics, Chemical, Civil, Communications, Electrical, Environmental, Human Factors, Industrial, Logistics, Manufacturing, Marine, Mechanical, Operations Research, Air Traffic Operations, Air Traffic Safety System, Air Traffic Management, Air Traffic Operations Training, Air Traffic Safety System and Management Training	541330
CSD	Computer system development including Information Analysis, Business Intelligence, Database Analysis Design Development, Computer Program Analysis Design Development, Computer System Analysis Design Development, Web Site Analysis Design Development, Graphic Design, Computer System Server Analysis Design Test, Developing Training Materials, Training, Information Assurance Analysis Test, Enterprise Architecture, Information Technology Systems Architecture, Network Analysis Design Test, Computer System Quality Assurance, Software Engineering	541430, 541511, 541512
CSS	Computer system support including Database Administration, Computer Program Maintenance, Computer Maintenance, Server Maintenance & Operations, Network Maintenance & Operations, Web Site Maintenance, Help Desk, Telecommunication Services, Information Assurance Analysis & Test, Computer System Quality Assurance, Software Engineering	518210, 519190, 541513, 541519
D&T	Documentation and training support including Analyze/Prepare/Edit Technical Documentation, Analyze/Prepare/Edit Business Documentation, Analyze Prepare Edit Deliver Training, Analyze Prepare Edit Deliver Computer Based Training,	561410, 611420, 611430, 611512, 611710
M&R	Equipment maintenance and repair including General/Specialized Equipment Repair	811212, 811213, 811219